Appln. No. 09/847,490
Extension Request dated May 6, 2004
Reply to Office Action of November 6, 2003

Attorney Docket No. 00860/RPM

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant   : William EGGERS

Serial No.   : 09/847,490

Filed   : May 2, 2001

For   : SERVICE REQUEST
               COMMUNICATION SYSTEM

Art Unit   : 2635

Examiner   : Brian A. Zimmerman

Confirm. No.: 6266

Customer No.: 01933

PETITION FOR EXTENSION OF TIME

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

    Applicant hereby petitions for a three (3) month extension

of time for timely filing of the paper(s) filed concurrently

herewith.

    Extended time expires May 6, 2004.

05/10/2004 ADSMAN1 00000031 09847490
01 FC:2253   475.00 OP
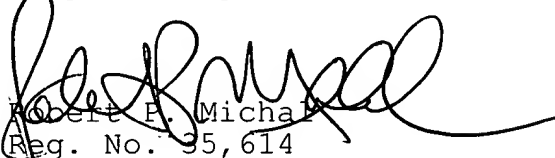
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A check for <u>$475.00</u> is attached to cover the Patent Office fee. If any further fees are required, authorization is given to charge same against Account No. 06-1378.

Respectfully submitted,

May 6, 2004

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